

Terms of Sale Agreement

This Terms of Sale Agreement (this "Agreement") constitutes a binding legal contract between you and Buhi Imports, Inc. ("Buhi Imports"), the owner and operator of Basketwholesalers.com website (the "Site"). By ordering any product via the Site, you signify your acceptance of this Agreement, as it may be amended or supplemented from time to time. Changes to this Agreement will be effective when posted. This Agreement is intended to supplement the Website Terms and Policies. Click here to view our Terms and Policies.

Placing your order:

With respect to sales taxes, we do not collect sales taxes. We are wholesale only and sell to businesses or home businesses. When you first registered through our site, we required a valid vendors license#, Employer Identification# and you warrant that you are a reseller and buying products from Buhi Imports, Inc. website for the purpose of reselling or incorporating these products for your project or design with the intent of reselling or advertising. Please email us a copy of *any of the following, Vendor's License#, Resellers Permit#, FEIN#, Sales Tax ID#, 501(c) non-profit# AND Sales Tax-Exemption Certificate*. A PDF Downloadable form is also available to help you in the process, fill in required information and e-mail to info@buhimports.com or fax @440-224-0604. We cannot ship your order if we do not have these documents on file.

Payment Processing and Safety:

During the checkout process, we ask for a CVV code to make sure you are the cardholder and to ensure that you have the card in your possession. If there is a mismatch we are notified immediately. Payment by credit card or electronic check on our website is done with complete PCI-compliant software and security certification, and when you order online, Authorize.net uses encryption that protects your personal information and your card information. We will contact you if we feel your card has been used fraudulently. Your transaction is processed securely, and we do not store that information in our database. You will bear all costs associated with a disputed credit card charge, which results in action from Buhi Imports merchant account provider, otherwise known as "charge backs," for non-authorization. Payments will show up on your credit card/bank statement as charges from 'Buhi Imports, Inc.' or 'Buhi Imports'

Product Description, Product Display:

We attempt to describe the items offered on the Site and make every effort to display the items as accurately as possible. In the case of pricing error; we will notify you immediately during the processing stage. We do not warrant that the descriptions, display or other content on the Site are error-free. Please note, however, that the colors we use, as well as the display and color capabilities of your particular computer monitor, will greatly affect the colors actually seen on the screen. The Site cannot be responsible for the limitations of your monitor's display of any color or detail.

Return Policy:

Please notify our office within **48hrs**, if you receive the wrong or missing item. Returns must be made within **10days** upon delivery of merchandise.

1. All items are checked and packaged securely before shipping, damages that occurred during transit, please notify us immediately so we can file a claim to the shipping provider. Damaged items are replaced or credited at the discretion of Buhi Imports.

2. For orders placed online, please log-in to your account, go to view previous orders and click the appropriate Order# to request an RMA.

Authorization must be requested for return or replacement. Returns will not be accepted without prior approval. Incorrectly shipped items or if you are not completely satisfied with your order, the items must be returned in their original packing carton including the inner carton with the copy of the invoice. Misused or abused products are not subject to return. A 20% restocking fee will be billed for returns unless the return is an error on the part of Buhi Imports. Refunds are issued for the cost of merchandise only.

Liability & Disclaimers:

Buhi Imports, Inc. will not be held liable for any damage direct or indirect arising from the purchasing or use of its products. Your sole and exclusive remedy against Buhi Imports is limited to the return and replacement of said merchandise. You shall have no right against Buhi Imports, Inc for incidental or consequential damages.

Changes to Terms of Sale Agreement:

We reserve the right, at any time and without notice, to add to, change, update, or modify this Terms, by posting such changes on our web site. Any changes, updates, or modifications will be effective immediately upon posting.

~~ Terms of Sale Agreement updated May 15, 2023 ~~